


Service Agreement			
Customer Number:			
Customer Name			
Address			
City		State	Zip-Code
Phone (day)		Phone (evening)	
Email Address			
Name to appear on the disk label:			
Format <input type="checkbox"/> JPEG <input type="checkbox"/> Other:		Service: <input type="checkbox"/> Art Scans <input type="checkbox"/> Basic <input type="checkbox"/> Enhanced	<input type="checkbox"/> DVD # of Sets: <input type="checkbox"/> CD # of Sets:
Customer Signature			Date
Estimated Photo Count		Price per Image:	Estimated Completion Date
Est. Scanning Price (plus tax)		Charge for Media	Total Est. Cost (plus tax)

Form SA.6

Customer Agreement and Privacy Statement

This document establishes an agreement between the customer and PhotoFresh USA.

- The picture count provided above is an estimate.** By signing this document the customer agrees to pay for images scanned. If the count exceeds the estimate by more than ten percent, PhotoFresh USA will contact the customer for authorization to continue scanning.
- Image ownership.** The customer retains all ownership and copyright on all images.
- Copying Disks.** The customer may make one or more copies of the final media.
- Copies of all images will be stored on secured computers** and/or servers during the scanning process, and for a period of sixty (60) days after the delivery of the final product. All requests for replacement media must be received by PhotoFresh USA within the sixty-day retention period. After 60 days all images shall be deleted by PhotoFresh USA from all electronic equipment on which they may be stored.
- Preservation of Originals.** PhotoFresh USA shall make every effort to protect and preserve all original items. PhotoFresh USA is not responsible for loss or damage to originals due to acts of God.
- Image Enhancement.** For the Enhanced Service, PhotoFresh USA will make every effort to make color, contrast and/or brightness adjustments in order to improve final image quality. However, physical damage to the originals (including but not limited to scratches, tears, chemical discoloration, extreme over- and underexposure, double exposures and mold or mildew deposits) may preclude creating a successful final product. PhotoFresh USA may opt to not scan those pictures which are beyond repair, at no cost to the customer.
- Copyright protection.** In order to preserve the copyrights of original photograph owners, commercially available pictures will not be scanned.
- Pornographic images.** At the sole discretion of PhotoFresh USA, images depicting pornography will not be scanned. Such pictures will be returned to the customer. No charge will be incurred by the customer for unscanned items.
- Your privacy is important to us.** PhotoFresh USA shall not share or post any of the Customer's images in any form on any Internet site, Usenet group, File Server or equivalent public site. No one unaffiliated with PhotoFresh USA will have access to view or copy any images at any time. PhotoFresh USA does not share or release the customer's name, address, phone number(s) nor any personal information to any third party, and has no plans to do so in the future.

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